

Exclaimer Image Analyzer 1.0 Upgrade Instructions



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Overview

Upgrading is achieved by following these steps:

1. Downloading the latest version from the web-site.
2. Uninstalling the current version from the server.
3. Installing the latest version downloaded.

Note that your configuration is preserved during the uninstall procedure; you won't need to re-create any templates or enter any configuration settings into the new version.

1. Downloading

Please refer to the following link to download the latest version of <http://www.exclaimer.com/Download-Center/DownloadForm-IA.aspx>

2. Uninstalling

Uninstall can be achieved via the 'setup.exe' or MSI for the currently installed version of 'Image Analyzer 1.0' or via 'Add/Remove Programs' in Windows Server 2003 or 'Programs and Features' in Windows Server 2008 and above.

The configuration files are located in the following folder and will not be removed as part of the uninstall process:

Operating System	Location
Windows Server 2003 x64 Windows Server 2003 R2 x64	\Documents and Settings\All Users\Application Data\Exclaimer Ltd\Image Analyzer
Windows Server 2008 x64 Windows Server 2008 R2 x64	\ProgramData\Exclaimer Ltd\Image Analyzer

The uninstall process will not lose any of your configuration or settings. However as a precaution you may wish to export your configuration. During the uninstallation the Microsoft Exchange Transport service will be restarted.

Export Steps

- Open the Exclaimer Console
- Select the 'Exclaimer' node
- Open the 'Action' menu
- Select 'Export Configuration...'
- Select a location and filename for the export and press Save

This will export all your settings including all your templates and licensing data.

3. Installing

Run the 'Image Analyzer 1.0' installation file 'setup.exe' on each Microsoft Exchange Server that has the Hub Transport role installed. An MSI is available from support by contacting support@exclaimer.com. During the installation the Microsoft Exchange Transport service will be restarted. Once the installation is complete, no further configuration is required and the product is operational.